

Bharat Sanchar Nigam Ltd.

(A Government of India Enterprise)

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No.26-4/2012-T&C-CM

Date: 09.07.2013

Circular T&C-CM No. 20/13-14

Sub: Clarification on rationalization of national roaming tariff under postpaid and prepaid mobile services to comply with “The Telecommunication Tariff (Fifty Fifth Amendment) order, 2013 No. 3 of 2013”-reg.

Kindly refer to this office order of even No. dated 04.07.2013 vide which national roaming tariff was rationalized and new “RTP” & “RTP-FR” Plans were introduced under pre-paid and post-paid mobile services. Now, based on queries raised by field units/INs, the following clarifications / modifications are issued.

(i) Clarification with respect to circular **T&C-CM No. 19/13-14** regarding national roaming tariff under prepaid services:-

Sl. No.	Clarification sought by Field units/INs	Clarification/modification
1.	What will be the national roaming charges in MTNL area for new plan “RTP-405” & “RTP-FR-705”?	The national roaming outgoing call charges for Local On-net / local Off-net / STD on-net / STD off-net for BSNL area mentioned in the order No. 26-04/2012-T&C-CM dated 04/07/2013 will also be applicable to BSNL roamer in MTNL areas for the new plan “RTP-405” & “RTP-FR-705”. The Incoming calls while roaming in BSNL Service Area are Free & in MTNL Service Area are to be charged @ Rs.0.75/Min, for “RTP-405” plan. The Incoming calls while roaming in BSNL Service Area and MTNL Service Area are Free , for “RTP-FR-705” plan. The “##” remark and note have been removed.
2.	Whether “Balanced Based Tariff” will be applicable for new prepaid plans “RTP-405” & “RTP-FR-705”?	No, “Balanced Based Tariff” is not applicable to new pre-paid plans “RTP-405” & “RTP-FR-705”.
3.	In NSN IN, South Zone, only one charge is feasible for local On-net & Off-net call and also one charge for STD On-net & Off-net call.	In view of the technical non-feasibility in NSN IN, South Zone, for new prepaid plan of “RTP-405” & “RTP-FR-705”, the voice tariffs for all INs of South Zone are modified as follows:- 1.Home LSA and National Roaming (in BSNL & MTNL area) Local (Mobile/LL) (On-net/Off/net): Rs.0.80/min STD (Mobile/LL) (On-net/Off/net): Rs.1.00/min.


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4.	The North Zone IN have requested that local SMS and national SMS (page1 (b) SMS) may be modified as On-net and Off-net respectively.	<p>This clarification is applicable to North Zone/East Zone only.</p> <p>In view of the non feasibility of differential charging of local and national SMS in North Zone IN, under point (b) SMS, of “(A) pre-paid tariff rationalization (roaming tariff)”, “ <i>local SMS</i>” may be read as <u>“On-net SMS”</u> and “<i>National SMS</i>” may be read as <u>“Off-net SMS”</u> for all plans. For Lifetime plan, per second plan, per minute plan and General plan the “On-net SMS/Off-net SMS” charges in roaming is <u>“Re.1/SMS”</u>.</p> <p>For new pre-paid plan, “RTP-405” & “RTP-FR-705” under National Roaming Charges at point (b) SMS, “ <i>local SMS</i>” may be read as <u>“On-net SMS”</u> and “<i>National SMS</i>” may be read as <u>“Off-net SMS”</u>. For “RTP” and “RTP-FR” plan the “On-net SMS / Off-net SMS” charges while in national roaming is <u>“Re.1/SMS”</u>.</p>
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(ii) Clarification with respect to circular **T&C-CM No. 18/13-14** regarding national roaming tariff under post-paid services:-

Sl. No.	Clarification sought by Field units/INs	Clarification/modification
1.	Whether the free calls & free SMS include On-net & Off-net?	The free calls and free SMSs include both On-net and Off-net calls/SMSs.
2.	What will be the national roaming charges in MTNL area for new post-paid plan “RTP-625” & “RTP-FR-825”?	The national roaming outgoing call charges for Local On-net / Local Off-net/ STD On-net / STD Off-net and Incoming call charges while roaming in BSNL area mentioned at Sl. No. 5.4 will also be applicable to BSNL customers while roamer in MTNL area for the new post-paid plan “RTP-625” & “RTP-FR- 825”. The “##” remark and note have been removed.
3.	Whether the free Data is 1000MB (2G) + 1000MB (3G) or only 1000MB?	The free Data is 1000MB only. If the customer avails “optional 3G services”, then free data of 1000MB (3G) is to be provided otherwise free data of 1000MB (2G) is to be given.

2. All other terms and conditions will remain the same.
3. This may be brought to the notice of all concerned for taking necessary action in this regard.
4. Circles have to update their website and report the same to TRAI as per tariff reporting requirement of TRAI.
5. This circular is issued based on the approval of the Competent Authority in P&P-CM File No.3-72/2012/P&P-CM. Queries/clarification/feedback in respect of above tariff may be addressed to Product and Pricing- CM Section, C.O., BSNL, New Delhi and monthly feedback may be sent on hqcm.pp@gmail.com, hqcm_pp@bsnl.co.in.

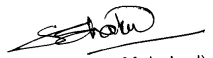

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To
All CGMs- Telecom Circles/ Telephone Districts.

Copy to:

1. CMD, BSNL.
2. Directors- CM/CFA/EB/HR/Fin, BSNL.
3. ED-Fin/CA/NB, BSNL.
4. All PGMs / GMs, BSNL C.O.
5. GM (IT) - for making necessary updation in website and place in news item.
6. Sr. GM (Sales & Marketing)- for marketing initiative.
7. GMs (CMTS/CDMA-Billing Centre).
8. GM (VAS-Tech)/GM (NWO)/PGM (Regulation), BSNL C.O.
9. Director General P & T Audit, Delhi- 110054.
10. OL Section –for Hindi version.
11. Guard file.


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